

Hot Dog Hols – Booking Form



The Legal Bit

Please take a moment to complete our booking form.

Hot Dog Hols terms and conditions which are outlined on the back of this form. The terms and conditions can also be viewed online, on our Facebook Group and can be provided by your Hot Dog Hols contact if required.

Privacy

We will keep your booking form on record for 12 months and will not share the document or the information with other parties, with the exception of the local authority, so as to comply with license requirements. We will use the form to help keep your pet safe during their stay and refer back to it if any problems arise. Please make sure your registration form is updated prior to your pet's stay. In line with legislation (<https://www.legislation.gov.uk/ukdsi/2018/9780111165485>) we will keep this information for three years, at which point we will destroy the data using approved suppliers.

Registration form complete and updated	Yes <input type="checkbox"/> No <input type="checkbox"/>	Vaccination Certificates Provided	Yes <input type="checkbox"/> No <input type="checkbox"/>	Consent to stay with pets from other families	Consent <input type="checkbox"/>
Pet name				Age	
Micro chip number			Neutered <input type="checkbox"/> Spayed <input type="checkbox"/>	Male <input type="checkbox"/> Female <input type="checkbox"/>	
Species			Breed		
Owner contact information					
Owner Name					
Contact number(s)					
Address					
Email address				<i>I understand Hot Dog Hols privacy statement and would like to receive updates on information and offers</i>	Consent <input type="checkbox"/>
Holiday/ Stay Information					
Arrival date		Departure Date			
Arrival time		Departure time			
Confirmed length of stay		Special instructions for pick and drops			
Deposit Paid	Yes <input type="checkbox"/> No <input type="checkbox"/>				
Contact details whilst on holiday/ break					
Emergency contact information					
Name					
Mobile telephone					
Alt telephone					
<i>Important information</i>					
<i>Please remember to update vaccination information with us regularly. Pets will be unable to stay for pre booked stays without conformation of vaccination. Please inform Hot Dog Hols of any changes to routines, conditions or behaviour that may affect the safety of your pet, people or other animals. Hot Dog Hols reserved the right to terminate this agreement or a pets stay in the event of an emergency or change in your pet's circumstances. This termination would relate to signs or acts of aggression or behavioural stress. Hot Dog Hols will always act in the interests of your pet and other animals.</i>					
<i>I, the undersigned, agree to and understand the terms and conditions set out below. The information provided is correct and true.</i>					
Signature				Date	

Terms and conditions

All new Hot Dog Hols clients must complete a client booking form and registration form prior to their booking. Information on this form will be retained for our client records and to help us make your pet's stay happy and safe. By providing a signature on the form you have indicated you have read and understood our terms and conditions and have verified that the information provided on the form is truthful and accurate. Where a written booking form is not completed acceptance of these terms and conditions are implied through use and payment of Hot Dog Hols services and fees respectively.

All prices are quoted and agreed at time of booking.

50% deposit is required for holiday bookings with full fees due on collection of your pet, or on the first day of your pet's stay. Deposits are non-refundable and are paid to secure dates.

If Hot Dog Hols has to cancel a pet's stay we will endeavour to find alternative accommodation for your pet. If this is not possible a full refund will be provided.

Hot Dog Hols can accept no liability for associated charges incurred due to unforeseen circumstances.

Bookings must be made and confirmed in writing with deposits paid before they are entered into Hot Dog Hols booking system.

Hot Dog Hols are fully insured, but can accept no liability for the loss or injury to your pet(s), persons to whom your pet comes into contact with or associated equipment. This includes any damages or actions caused or taken by your pet whilst in our care.

Hot Dog Hols will interact and look after your pet based on the information you provide on the signed booking form. This information must be accurate and updated.

Where Hot Dog Hols are authorised to enter, use or interact with property or equipment belonging to the client, Hot Dog Hols can accept no liability and require client to have adequate insurance in place to cover all necessary requirements.

It is important that you inform Hot Dog Hols of any pre-existing medical conditions and of your pet's registered vet.

All pets must have updated vaccination certificates before their stay.

All pets will be returned on the day agreed at the time of booking. Any time not agreed will incur cost. Where reasonably practicable we will always hand over pets to you (the owner) at the end of their stay. We will not leave pets unattended at the end of their stay unless instructed to do so by prior agreement.

In the event of a medical emergency during your pet's stay Hot Dog Hols will endeavour to take your pet for treatment at the named practice. If this is not reasonably practicable Hot Dog Hols will take your pet for treatment at the closest practice at the time of the emergency. All emergency vet's fees are the sole responsibility of the owner and must be settled in full without liability ensuing from Hot Dog Hols. Where possible any occurrences of ill health or medical emergency will be communicated with the client prior to any treatment taking place, however Hot Dog Hols reserve the right to provide treatment in-case of a serious medical emergency without prior consent of the client. All associated fees including any legal costs are the sole responsibility of the client.

These terms and conditions do not affect your statutory rights.